

SYSTEM MANAGEMENT

SIGMAFINE

Sigmafine Training Services

DEVELOPING SIGMAFINE SKILLS

We believe that training is the single most important activity to ensure the success of a Sigmafine deployment and the broad and rapid adoption of this technology.

In order to deliver its full value, training must also address the business context and the organization's challenges.

For this reason, we offer both public and private training sessions designed according to participants' organizational roles and proficiency levels.

Private training sessions can be coupled with customer and project-specific activities to deliver a personalized training program.

Training Locations

Milan, Italy

Piazza delle Repubblica, 32 20123 Milan, Italy ☎ +39 02 36 682150 曷 + 39 011 5637744

Houston, TX, United States

14701 St. Mary's Lane, Suite 175 Houston, TX 77079, United States 1281 920 9196 Ext. 1001 14 + 1 281 754 4421



OBJECTIVE

To manage and administer your company's Sigmafine system, monitor the health of the system, and take preventive and corrective actions as needed. In addition, you will learn to implement periodic upgrades and new releases and become familiar with support procedures.

TARGET AUDIENCE

Individuals responsible for the performance, access, uptime and integrity of the Sigmafine system

OUTLINE

During this class you will learn about:

- Sigmafine architecture and software layers
- Basic operations principles
- Installation and the upgrade/patching process
- Disaster recovery, backup and restore strategies and options for the:
 - Sigmafine application server
 - SQL Server database
- Import/export utilities for backup and restore for SQL Server, graphical displays, etc.
- Porting procedures between staging and production environments
- o Configuration management:
 - Library elements: database, elements, templates and tables
 - Analysis elements: models, analysis and cases
 - Bulk configuration options using Excel Add-in and XML files
 - Security administration
- System and database maintenance tasks and schedules
 - System health check and monitoring
 - Logs review
 - Performance indicators
 - SQL Server database management and truncation
 - Rebuilding Sigmafine database indexes



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PREREQUISITES

- IT-related experience and familiarity with the administrative rights for your company's IT infrastructure
- Proficiency in Microsoft SQL Server architecture and administration as well as Microsoft Windows Server administration
- Using Sigmafine class (SF-SERV-TR-USE 2 Days)

FEE

- Private \$ 6,000 for a class of up to 8 students
- Public \$ 1,200 per student

DELIVERABLES

- Course notes and access to a training system
- Training Certificate

REMARKS

This class is available as one-on-one coaching as part of a Sigmafine project.

COURSE ID

SF-SERV-TR-SYS

DURATION

2 Days

For more information on the Sigmafine Training program <u>contact us</u> or visit our website at http://sigmafine.pimsoftinc.com/services/training



About Sigmafine®

Caring for process and manufacturing data successfully is a challenge requiring methods, processes, knowledge and expertise. The Sigmafine® technology of Pimsoft integrates all the above into an enterprise class software solution that can sustain data quality across the value chain and maximize the impact the improved data quality on operations and business.



About Pimsoft

Founded in 1995, Pimsoft is a private company headquartered in Turin (Italy) with satellite offices in Milan, Rome and Houston (TX). Pimsoft is the owner and maker of Sigmafine®. Over 70 professionals, engineers and IT specialists, work at Pimsoft. Our core markets are Oil & Gas, LNG, Chemicals, Power & Utilities and Mining & Metallurgy.